DVMAX Practice Upgrade Questionnaire

Please answer all of the questions on this form and return to DVMAX Upgrades Dept. The document is an editable PDF form that you can edit, save and email to DVMAX.

1. If your practice is a multi-user site, how many terminals are currently running DVMAX (not including the server)?

2. What version of DVMAX do you currently have installed?

(On a terminal running DVMAX, go to the File menu -> About DVMAX… and note the version listed in the middle of this window.)

3. What types of computers do you have in your practice?

4. How large is your current datafile?

5. What lab instruments do you have in your practice? (Select all that apply)   Idexx VetTest   Idexx VetTest + VetCom Idexx   VetTest + SnapReader   Synermed Vet ABC-Diff   Idexx Vet Lab Station   Abaxis VetScan   Abaxis VetScan HMT   Abaxis VetScan + HMT   Abaxis VS2   Abaxis HM5   Abaxis VetScan HMII   HEMAVET   Hemagan Analyst   Heska CBC-Diff   Other

What is your outside lab?

6. Does your practice have high speed internet? yes

If so, what kind?

Is the internet connection available on your server? Yes

Is the internet connection available on your workstations? Yes

7. Email address for Upgrade communication?

8. Do you use the remote processing on a laptop outside of the practice? Yes

If so, how many laptops are using remote processing at your Practice?

9. Would you be interested in using the remote processing features of DVMAX to allow a laptop computer in the field to integrate its data with the office system? Yes

10. What are your hours of operation?   Days: Hours:

11. Is your practice an emergency practice, or do you offer services 24hs/day? Yes

12. Is your practice a referral practice? Yes

If so, would you be interested in one-way faxing service? Yes

13. Are you currently a paperless practice? Yes

If not would you be interested in using the paperless recordkeeping features of DVMAX? Yes

Would you be interested in receiving training for these features? Yes

14. Would you be interested in adding more terminals to your system? Yes
If so, how many?

15. Are you an MPA (Multi-Practice Access) User? Yes

16. Would you be interested in the ability to share patient data with multiple sites to allow satellite clinics to have access to all current medical data for your patients? Yes

17. Are you currently using DVMAX to track inventory in your practice? Yes

18. Please enter the total quantity of label printers you use with DVMAX:

DYMO SE300   DYMO SE450

19. Do you have Digital XRay/Ultrasound/Dental equipment in your practice? Yes

20. If so what kind and brand do you have?

21. Do you do boarding in your facility? Yes

22. If so, do you use the boarding application in DVMAX for scheduling etc.? Yes

23. A. Do you use integrated credit card processing within DVMAX? Yes

If so, who do you get service from?

24. Do you use VetStreet in your facility? Yes

Important Hardware, Operating System and Network Information

(This section MUST be completed!) If you are not certain how to complete the technical questions below, please contact your computer technician, and they will be able to complete it for you. Note: DVMAX technical support cannot assist you in completing this part of the questionnaire.

A. For the Server (if multi-user):

Processor type & speed

Installed RAM

Hard drive space available

Hard drive specs

Operating System

Hard-wired to network? Yes

B. For Terminals or laptops:

(Note: If you have several identical terminals or laptops, please list how many ("count") match the specification(s) you are listing below.)

Terminal type 1: count

Processor type & speed

Installed RAM

Hard drive capacity

Operating System

Hard-wired to network? Yes

Terminal type 2: count

Processor type & speed

Installed Ram

Hard drive capacity

Operating System

Hard-wired to network? Yes

Terminal type 3: count

Processor type & speed

Installed RAM

Hard drive capacity

Operating System

Hard-wired to network? Yes

Terminal type 4: count

Processor type & speed

Installed RAM

Hard drive capacity

Operating System

Hard-wired to network? Yes

Terminal type 5: count

Processor type & speed

Installed RAM

Hard drive capacity

Operating System

Hard-wired to network? Yes

Terminal type 6: count

Processor type & speed

Installed RAM

Hard drive capacity

Operating System